



ANNUAL REPORT 2017/18

Florence Crittenton provides a wide array of services to strengthen families and build a stronger community through a comprehensive, family centered approach to healing. We believe all families deserve the chance to reach their potential and pride ourselves on a positive work environment with exceptional quality programs.

STATEMENT FROM BARBARA BURTON, EXECUTIVE DIRECTOR:

Fiscal Year 2018 was a year of new horizons for Florence Crittenton. After a thorough review of the emerging needs of the clients we serve, we were able to revision services needed for families to succeed. Our goal is to develop a comprehensive programming approach that supports the entire family along their journey to wellness. Our attention to understanding trauma, the need for healing relationships and the right support at the right time has allow us to improve opportunities for young families.

2017/18 MILESTONES:

July - Strategic planning to assess environmental factors/needs of clients
August - Partner stakeholder meetings carried out
September – Review of quality programs in other states
November - Comprehensive business plan formulated
January - Hiring and training qualified staff
March - Implementation of required licensures
May - High quality community preschool opened
June - Mental health center license received - began providing outpatient mental health and substance use treatment services

BOARD OF DIRECTORS

Sarah Corbally – President	Collette Hanson
Ron Waterman – Vice President	Heather Sobrepena
Jim Carney – Treasurer	Danielle Waddell
Lisa Nelson – Secretary	Jamie Wood-McCullough

MISSION:

To provide innovative, comprehensive services and nurturing programs that empower children, young adults and young families to thrive and build productive lives.

VISION:

To be the guide star organization for high quality, family-centered treatment.

VALUES:

Respect & Compassion - We believe that all families matter and believe each individual to be worthy, valuable and important.

Resiliency - We believe the future is not defined by the past and that families are able to heal and live healthy, successful lives.

Courageous Innovation - Florence Crittenton was founded on innovation and the courage to support people in the most difficult circumstances. Our approach is based on our historical knowledge and an innovative approach to serving families.

Stewardship - We believe in responsible and efficient delivery of services.

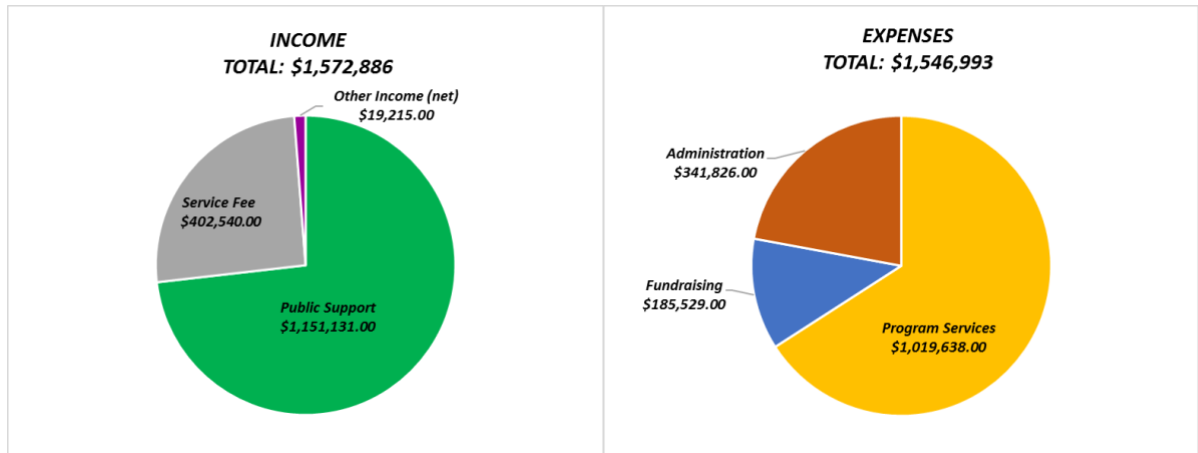
Transformation - When families thrive, communities experience infinite possibilities.

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FINANCIALS:



Service Fees include monies received from contracts with MT DPHHS, TANF, Lewis & Clark County, CACFP, Department of Corrections, A.W.A.R.E., US Dept of Health and Human Services, Childcare Partnerships, Tribal Agencies and Private Pay Clients.

Donor Support consists of support from individuals, business entities, estates, churches, family and corporate foundations and United Way.

2018-19 OUR VISION FOR THE NEXT YEAR:

- Implementation completed, Recovery Home Opens
- Forming new partnerships for integrated behavioral health
- Financial monitoring of existing programs for ongoing sustainability
- Workforce development
- Evaluation of programs for replication
- Increase capacity of residential and outpatient programs by 50%
- Increase access to client to behavioral health services and 0-5 programs



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